

Remote support workflow for connected SPEEDDHI clinics and service partners.

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SESSION PREPARATION

- Confirm clinic authorization before a remote support session.
- Share approved system context and relevant device or software status.

SERVICE WORKFLOW

- Review the reported issue calmly and document the resolution path.
- Escalate hardware, software, or training needs through approved support routes.

AFTERCARE

- Record the outcome of the support interaction.
- Schedule follow-up when training, update review, or technical verification is required.